

Mobile control included

New app for Miele's Mopstars: Data management made simple

Gütersloh/Berlin, September 19, 2017. – Miele Professional is now set to make the working life of contract cleaners simpler with the introduction of a convenient and versatile app. This app allows the control of wash cycles via a tablet PC or smartphone and facilitates the saving of process data: Which mops were washed and how? With or without disinfection? Was the cycle successfully completed? The app not only communicates with washing machines marketed under the Mopstar label but also with other commercial Miele models, and will be available from the end of September 2017 onwards.

The app, initially for the Android operating system only, can access data 'on the fly', such as which washing machines are currently running and when the programmes are due to end. Faults are relayed in real time and automatically displayed so that there is no delay in dealing with the cause of the problem. In the archive section, the wash cycles together with the name of the programme selected and an evaluation of disinfection results can be saved for a period lasting several days.

The app is part of a software package which collates data on individual cleaning textiles. These must be labelled with a barcode or an RFID tag. Tags and labels can be scanned as required prior to each wash cycle, allowing matching loads for washing machines to be put together: Depending on whether the textiles are made from cotton or microfibre, whether they require disinfection or not, and whether they are to be conditioned ready-for-use with detergent or disinfectant in the washing machine.

A tracer slip is printed which stays with the load. At a glance, this provides those operating the machines with all the information they need to select the correct programme. Depending on the application, the slip can also be scanned, and the wash cycle data then assigned automatically to individual load items.

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This contains all data relevant to the wash cycle, such as temperatures. This is saved to a database to which the app has access. After washing and as and when required, drying data can also be scanned.

As the software archives information on cleaning textiles, data on how often an item has already been washed and dried is available at the touch of a button, indicating how close cleaning textiles are to the end of their useful life. This allows mops and cleaning cloths to be replaced when functionality goes into decline but before any signs of wear and tear become visible.

(426 words, 2,546 characters incl. spaces)

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Company profile: Miele is the world's leading manufacturer of premium domestic appliances including cooking, baking and steam-cooking appliances, refrigeration products, coffee makers, dishwashers and laundry and floor care products. This line-up is augmented by dishwashers, washer-extractors and tumble dryers for commercial use as well as washer-disinfectors and sterilisers for use in medical and laboratory applications (Miele Professional).

The Miele company, founded in 1899, has eight production plants in Germany as well as one plant each in Austria, the Czech Republic, China and Romania. 2016/17 turnover amounted to approx. EUR 3.93 bn with sales outside Germany accounting for 70%. Miele is represented with its own sales subsidiaries and via importers in almost 100 countries. The Miele company, now in the fourth generation of family ownership, employs a workforce of around 19,500, 10,900 thereof in Germany. The company headquarters are located in Gütersloh/Westphalia, Germany.

There is one photograph with this text

Photo 1: Loads, cycle times, number of mops in a machine: The new app for washing machines from Miele Professional offers a wealth of information at a glance – even when 'on the fly'. (Photo: Miele)

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