

Press Release No. 052/2018

New app for ProfiLine dishwashers

Everything visible at a glance: Miele commercial dishwasher connectivity

Gütersloh, May 7, 2018. – Whether in offices or small businesses: Wherever several dishwashers are in operation, the new MielePro@mobile app helps keep tag on their status. It shows which machines are still running, whether all machines are in proper working order – and reports on liquid detergent levels, a practical reordering option included. The app is available for the Android and iOS operating systems and is able to communicate with all ProfiLine dishwashers from Miele which feature a standard wi-fi connection.

MielePro@mobile issues a reminder, for example, when the supply of rinse aid is depleted. Where requested, a connection to Miele Professional's online shop is even established. With just one click, it is possible to re-order all cleaning chemicals available under the ProCare Shine label. This avoids any interruptions to work due to a lack of detergent or rinse aid. Whenever an error message is received, the app facilitates direct contact with Service. This, too, contributes towards avoiding dishwasher downtimes.

Thanks to a versatile basket design, ProfiLine dishwashers are practical helpers in many areas: Both bulky pots and pans and delicate stemware is cleaned to perfection, and the patented 3D cutlery tray even offers a secure hold to serving spoons and large kitchen knives. With programme cycles lasting only 17 minutes, ProfiLine dishwashers are also considerably faster than machines for private use.

(235 words, 1,543 characters, incl. spaces)

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Company profile: Miele is the world's leading manufacturer of premium domestic appliances including cooking, baking and steam-cooking appliances, refrigeration products, coffee makers, dishwashers and laundry and floor care products. This line-up is augmented by dishwashers, washer-extractors and tumble dryers for commercial use as well as washer-disinfectors and sterilisers for use in medical and laboratory applications (Business Unit Professional). The Miele company, founded in 1899, has eight production plants in Germany as well as one plant each in Austria, the Czech Republic, China and Romania. 2016/17 turnover amounted to approx. EUR 3.93 bn with sales outside Germany accounting for 70%. Miele is represented with its own sales subsidiaries and via importers in almost 100 countries. The Miele company, now in the fourth generation of family ownership, employs a workforce of around 19,500, 10,900 thereof in Germany. The company headquarters are located in Gütersloh/Westphalia, Germany.

There is one photograph with this text

Photo 1: The new MielePro@mobile app has everything under control: It shows for example which commercial dishwashers are running at any given time as well as the liquid detergent level. (Photo: Miele)

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