

Press release  
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## **Quieter than ever before: The new CM5 Silence coffee machines from Miele**

**Gütersloh, August 14, 2020. – Miele has made its popular entry-level range of countertop coffee machines even more impressive. The new CM5 Silence options offer an unparalleled coffee experience in appliances that are intuitive to operate, easy to clean, beautifully designed – and now quieter than ever.**

The new CM5 Silence range of coffee machines from Miele offers the perfect entry-level appliances for anyone who wants to enjoy outstanding coffee at home – whether that means a morning cappuccino, a regular cup during the afternoon or a quick espresso after dinner. The models in the range feature improvements over their predecessors, the most significant of these being a reduction of as much as 50 percent in the noise created by the grinder. “Noise really matters to customers when they’re choosing a coffee machine”, says Michael Wolbeck, Product Manager for coffee makers at Miele. “That’s especially true if they’re working in a home office”.

Seven coffee specialities, from a simple ristretto all the way through to a latte macchiato, can be dispensed at the touch of a button – and of course, the machines include the OneTouch for Two function for preparing two drinks at once. Users have the option of amending settings to suit their preferences: these include the quantity of coffee that is ground and the water quantity and temperature. There is also a pre-brewing setting. What’s more, some models allow drink parameters to be stored in up to two custom user profiles and offer a hot water function. Meanwhile, a coffee pot function for up to six cups is available in all the CM5 Silence models.

### **Automatic functions and dishwasher-safe parts for hassle-free cleaning**

The care and cleaning programmes are also there to provide maximum convenience. Their features include rinsing the milk pipework from the 1.3l water container – a process that happens automatically each time a drink containing milk has been prepared. The brew unit can be removed and rinsed under the tap, ensuring the quality of the coffee remains consistently excellent over the entire lifetime of the machine. Not only that, but the drip tray, water container and waste container are all dishwasher-safe.

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**Company profile:** Miele is the world's leading manufacturer of premium domestic appliances including cooking, baking and steam-cooking appliances, refrigeration products, coffee makers, dishwashers and laundry and floor care products. This line-up is augmented by dishwashers, washing machines and tumble dryers for commercial use as well as washer-disinfectors and sterilisers for use in medical and laboratory applications (Miele Professional). The Miele company, founded in 1899, has eight production plants in Germany as well as one plant each in Austria, the Czech Republic, China, Romania and Poland. These are joined by the two plants belonging to Miele's Italian medical technology subsidiary Steelco. Turnover in the 2018/19 business year was around € 4.16 bn, with a share of business outside Germany of approx. 71%. Miele is represented with its own sales subsidiaries and via importers in almost 100 countries/regions. Throughout the world, the family-run enterprise, now in its fourth generation, employs a workforce of around 20,500, whereof 11,050 are employed in Germany. The company has its headquarters in Gütersloh in Westphalia.

**There are three photographs with this text**

**Photo 1:** 50 percent reduction in grinder noise: the new CM5 Silence countertop coffee machine from Miele. (Photo: Miele)



**Photo 2:** The new CM5 Silence entry-level machines are available in four versions and five different colours. (Photo: Miele)



**Photo 3:** The new Miele CM 5310 countertop coffee machine in Tayberry red. (Photo: Miele)

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