

Press release
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For an overview on the fly: Miele MOVE now connects Little Giants and ProfiLine dishwashers

- ▶ Supply management made easy
- ▶ Fast contact to Miele Service

Gütersloh/Essen, April 26, 2022. – Miele further increases the convenience offered by its commercial machines: Following on in the footsteps of washing machines and dryers from the new Benchmark series, Little Giants will also connect with Miele MOVE from June 2022 onwards. For load capacities from 6 kg to 8 kg, these laundry machines require a footprint which is no larger than that of a domestic appliance, although they are twice as fast. And the new ProfiLine dishwashers with a cycle time of only 17 minutes can now be remotely monitored and controlled more simply than ever before.

Simply check from the convenience of a PC, a smartphone or a tablet whether, for example, a washing machine has been switched on or when the dryer or dishwasher is finished. This saves a lot of legwork on the part of staff. The direct link to the Miele Professional webshop is helpful in terms of supply management, simplifying the re-ordering of consumables such as, for example, detergent and rinse aid. This ensures that replenishments arrive before stocks run out.

Miele MOVE also allows the monitoring of the key process data which are essential in producing hygienically clean laundry and spotless crockery, such as times and temperatures. As required, programme data can also be exported and saved. This, for instance, allows proof to be furnished that disinfection programmes were successfully completed. In addition, further economies can be achieved by archiving and evaluating operating data.

Yet another practical feature: Error messages are sent direct by the client to a designated contact in Miele Service or to a certified Miele service agent, without having to pick up the phone. Thanks to the data transmitted, the cause is immediately visible to staff, facilitating a fast and targeted remedy – either in the form of a service visit by a trained technician with the necessary parts on board or self-help instructions over the phone.

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Company profile: Miele is the world's leading manufacturer of premium domestic appliances including cooking, baking and steam-cooking appliances, refrigeration products, coffee makers, dishwashers and laundry and floor care products. Their product portfolio also includes dishwashers, air purifiers, washing machines and tumble dryers for commercial use as well as washer-disinfectors and sterilisers for use in medical and laboratory applications. Founded in 1899, the company has eight production plants in Germany, one each in Austria, the Czech Republic, China, Romania and Poland as well as two production plants belonging to its Italian medical technology subsidiary Steelco. Sales in the 2021 business year amounted to around € 4.84 bn. Miele is represented with its own sales subsidiaries and via importers in almost 100 countries/regions. Throughout the world, the family-run enterprise, now in its fourth generation, employs a workforce of around 21,900, of which approx. 11,400 employees work in Germany. The company has its headquarters in Gütersloh in Westphalia.

There are two photographs with this text



Photo 1: Also available for Little Giants: The Miele MOVE portal. This platform notifies users via their smartphone or tablet when a washing machine or dryer has finished and can be unloaded. (Photo: Miele)

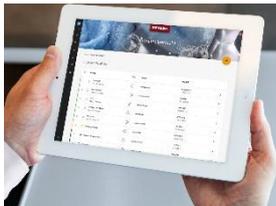


Photo 2: Everything visible at a glance on a tablet: Laundry machines can be controlled remotely using the Miele MOVE portal. (Photo: Miele)

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