

Press release
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'On-the-fly' overview in dental practices: Miele MOVE portal keeps tabs on medical products and more

- ▶ Time and cost savings and simple contact to Miele
- ▶ Safe documentation and efficient machine fleet management

Gütersloh/Cologne, March 14, 2023. – A new digital solution simplifies machine management in dental surgeries. Centre-stage is the Miele MOVE online portal which has been released for use in numerous countries. This digital product brings together thermal disinfectors, small sterilisers and other commercial machines via a PC and mobile devices – providing an at-a-glance overview of the reprocessing of medical instruments and successfully completed programmes.

Where necessary, relevant messages are sent by a thermal disinfectant or steriliser directly to a smartphone or tablet PC, for instance when a machine needs to be unloaded. These also include washing machines for hygienically washing surgery workwear or commercial dishwashers for cleaning plates, glassware and cutlery. This saves staff unnecessary legwork and helps organise daily routines more efficiently. Also helpful: Via a direct link to the Miele Professional online shop, consumables such as process chemicals can be reordered without any fuss before stocks run low.

Besides this, Miele MOVE facilitates the monitoring of important process data such as temperatures and cycle times. This data can also be exported fast and saved to the digital platform. Hence, Miele MOVE enables simple and safe process documentation – and permits cycle approvals to be granted from the convenience of a tablet or smartphone. In addition, further economies can be pinpointed by archiving and evaluating all operating data.

And here's another practical aspect: Consent permitting, fault messages can also be sent direct from the laboratory to a designated contact in Miele Service or to a certified Miele service agent, without having to pick up the phone. Service employees can immediately recognise and remedy the fault based on the data submitted – and the necessary spare parts can be put on board the service vehicle to ensure a first-time fix.

The use of Miele MOVE is free-of-charge as part of the 'Free' package. Monthly subscription fees apply to 'Starter' and 'Advanced' packages.

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Company profile: Miele is the world's leading manufacturer of premium domestic appliances including cooking, baking and steam-cooking appliances, refrigeration products, coffee makers, dishwashers and laundry and floor care products. Their product portfolio also includes dishwashers, washing machines and tumble dryers for commercial use as well as washer-disinfectors and sterilisers for use in medical and laboratory applications. Founded in 1899, the company has eight production plants in Germany, one each in Austria, the Czech Republic, China, Romania and Poland as well as two production plants belonging to its Italian medical technology subsidiary Steelco. Sales in the 2022 business year amounted to around € 5.43 bn. Miele is represented with its own sales subsidiaries and via importers in almost 100 countries/regions. Throughout the world, the family-run enterprise, now in its fourth generation, employs a workforce of around 23,300, of which approx. 11,900 employees work in Germany. The company has its headquarters in Gütersloh in Westphalia.

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Photo 1: A digital solution which simplifies the management of machines: the Miele MOVE portal. On request, this platform sends relevant messages to mobile devices or a PC – for instance when a thermal disinfector or a small steriliser is ready for unloading.
(Photo: Miele)

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