

Press release
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ProCare Dent from Miele: taking process chemicals for dental reprocessing to the next level

- ▶ System for safe and cost-effective reprocessing of dental instruments used in dentistry
- ▶ Optimised ingredients for highly effective, mildly alkaline cleaning agent

Gütersloh/Cologne, March 25, 2025 – For more than 60 years, Miele has been synonymous with reliability and innovation in the field of medical technology. The Gütersloh-based family-owned company is now taking its system solution for dental care centres and practices to the next level – with a comprehensive portfolio of process chemicals and an improved formula for the highly effective ProCare Dent 10 MA cleaning agent. The biggest advantage is that the product no longer needs to be labelled as a hazardous substance.

The ProCare Dent system comprises specialised products that are tailored to the requirements of the individual cleaning and disinfection phases in Miele thermal disinfectors: gentle powder and liquid cleaning agents, neutralising agents (organic or inorganic) and a rinsing agent which enables rapid drying thanks to its composition. Some of the process chemicals are suitable not only for automatic reprocessing of dental instruments, but also for transmission instruments and dental handpieces. Furthermore, when used in Miele thermal disinfectors, the products save both time and money: they keep programme running times short and dispensing quantities low, while also preventing discolouration and limescale. Useful accessories such as drip trays for canisters or reactivation salt round off the portfolio.

The mildly alkaline ProCare Dent 10 MA liquid cleaning agent is particularly suitable for removing blood and organic residues from transmission instruments. It contains surfactants, alkalis and enzymes, and the quality of the enzyme component has been improved. Furthermore, thanks to the replacement of another ingredient, the product no longer needs to be labelled as a hazardous substance. The new medical product has been verified to ensure that it still provides the same level of performance, reliability and safety, so no additional validation is required when switching from the previous ProCare Dent 10 MA to the optimized product.

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About Miele: For more than 125 years, Miele has lived up to its brand promise of “Immer Besser” in terms of quality, innovation and timeless elegance. Founded in 1899, the globally active company for premium domestic appliances inspires customers with pioneering solutions for the connected home. In addition, Miele offers appliances, systems and services for commercial use, such as in hotels or care facilities as well as in medical technology. With its durable and energy-saving appliances, Miele helps its customers make their daily lives as sustainable as possible. The company is owned by the two founding families, Miele and Zinkann. In the 2024 business year, Miele generated a turnover of 5.04 billion Euros with approximately 23,500 employees. Its global network comprises 19 production plants and around 50 service and sales subsidiaries (as of February 2025). The company has its headquarters in Gütersloh, North Rhine-Westphalia.

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Photo 1: Miele’s ProCare Dent system comprises an extensive portfolio of process chemicals for the company’s own thermal disinfectors. This includes the mildly alkaline ProCare Dent 10 MA liquid cleaning agent (at the front), which boasts an optimised formula – so the product no longer needs to be labelled as a hazardous substance. (Photo: Miele)

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