

Press release
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Miele MOVE MedDent+ for convenient documentation and backup of process data

- ▶ Extended process documentation with personalised approval
- ▶ Unlimited number of machine connections and users

Gütersloh/Cologne, March 25, 2025 – The Miele MOVE MedDent+ portal supports dental practices in complying with regulatory requirements for instrument reprocessing – and includes a personal approval process. In addition, it can be used on mobile devices to check in real time which thermal disinfectors and sterilisers are in operation and when reprocessing will be complete.

Free networking and registration of Miele thermal disinfectors and sterilisers from the CUBE and CUBE X series in the Miele MOVE Connect platform ensures that relevant notifications are transmitted. For example, users can be notified on a smartphone, tablet or PC when a machine is ready to be unloaded. This saves staff from making any unnecessary trips and allows them to organise their daily work more efficiently.

The Miele MOVE MedDent+ add-on is subject to subscription fees. It provides additional services and enables important process data such as the A_0 value, temperatures and running times to be monitored. The data available as text information and process value curves is part of the documentation in the Miele Cloud, which automatically saves it and assigns it to the respective user. Practices therefore have a backup, enhancing security in day-to-day operations and reducing the burden on staff. Any number of machines can be connected and access is unlimited – no matter how many employees are using the digital solution. All data and protocols are retained for three years and can be downloaded at any time.

Another practical aspect is the fact that – at the customer's request – fault messages can be transmitted directly to the Miele Customer Service contact or to an authorised service partner, without the customer having to make a call. The data that is transmitted makes it easier for service personnel to identify the cause of any issues, enabling them to rectify them faster. What's more, having the information in advance means technicians will have the spare parts they need from the first call-out.

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About Miele: For more than 125 years, Miele has lived up to its brand promise of “Immer Besser” in terms of quality, innovation and timeless elegance. Founded in 1899, the globally active company for premium domestic appliances inspires customers with pioneering solutions for the connected home. In addition, Miele offers appliances, systems and services for commercial use, such as in hotels or care facilities as well as in medical technology. With its durable and energy-saving appliances, Miele helps its customers make their daily lives as sustainable as possible. The company is owned by the two founding families, Miele and Zinkann. In the 2024 business year, Miele generated a turnover of 5.04 billion Euros with approximately 23,500 employees. Its global network comprises 19 production plants and around 50 service and sales subsidiaries (as of February 2025). The company has its headquarters in Gütersloh, North Rhine-Westphalia.

There are two photographs with this text



Photo 1: With Miele MOVE MedDent+ detailed protocols for legally required hygiene certificates can be accessed via the web browser of a computer, tablet or smartphone. It simplifies machine management in dental practices and saves protocols automatically in the Miele Cloud. (Photo: Miele)



Photo 2: Straightforward cycle approval on a tablet and automatic assignment to the staff responsible: the Miele MOVE MedDent+ portal reduces the burden on staff in dental practices. (Photo: Miele)

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